

NAME: Mahmoud Ahmed Ahmed Metawea
ADDRESS: ٣B Qasr Fahmy Almatreya



Objectives:

- Find a Human Resource coordinator

Education:

- Faculty of computer science, Mansoura University,
Programming Department, Graduate ٢٠٢٢

Experiences:

- Vox cinema Majid Al Futtaim ٩-٢٠١٩ \ Until now

Customer Service and Witter Book tickets to customers and provide them with unforgettable experiences and prepare food. After that, I work in the gold cinema. I offer food to customers and offer them all the means of comfort and happiness so that no one forgets this experience and comes again. I have practiced the staff in Ski Egypt on preparing food.

- Taj Real Estate ٤-٢٠١٩ \ ٩-٢٠١٩

Sales guidance and assisting sellers and buyers in marketing and buying real estate at the right price according to the best conditions, identifying the needs of customers and their financial capabilities to propose solutions that suit them. Conducting negotiations and consultations with customers on market conditions, prices, mortgages, legal requirements, legal requirements,

- Vodafone Branch

١١-٢٠١٨ \ ٤-٢٠١٩

A customer service officer provides immediate support to the customer and help him solve any problem he faces and answer all the inquiries he asks me about Evaluating the customer experience, writing notes, and sending reports to management periodically. Conducting customer surveys to get their opinions and observations about the product or service they are receiving. Helping the company grow better by achieving customer satisfaction. Responding quickly to customers, empathizing with them, understanding the problem they face

Achievements:

- Player of the Season ٢٠٢٠
- Employee of the Month
- The Opening Team of Nutalla Bar at City Center Al Maza
- The Opening Team of Nutalla Bar at Ski Egypt
- Employaa of the Year ٢٠٢٣

Training Courses:

- Human Resources Managemant Diploma at Egycham (٣٥ hour) Accreditation by Ain Shams University and HRCI
- English conversation courses (١٨ hour)
- Frist Aid
- Health, Safety, Environment and quality awareness
- Food hygiene

Skills:

- Computer (Excel-Word-Outlook-Power Point)
- Language (English very good)
- Work under pressure
- Communication
- Learning from experience
- Fast Learning
- Self Motivation

Additional Data:

- Birthday Data: ۱-۸-۲۰۰۰
- Military Status: Postponement
- Social Status: Single

References:

- Ready on Request