

Laila Ali Fathy Ali

General info :

Date of birth : 1th of november 1990

Nationality : Egypt

Marital status : single

Location : Sakan misr compound , 1th of October- Giza

OBJECTIVE

To work in a reputable organization using my skills and to
grow professionally.

WORK EXPERIENCE:

- Worked as reception manager at Bahrawy rehabilitation center October branch since 1-february 2023 till 31- October.
- Worked as customer service representative at Vodafone Egypt "Go chat" since 1- February 2022 to 22- July 2022 .
- Worked as receptionist at Al-Razy medical center since 1- October 2022 to 31- January 2022 .
- Worked as call center agent at WE since 23- May-2021 to 20- July-2021.
- Worked as patient relations at Al-wadi hospital since 31- october- 2020 to 31- June- 2021.
- Worked as patient relations in isolation unit at Eden since 07-June- 2020 to 27- July 2020.

- Worked as receptionist and guest relations at Eden healthcare since 23-September- 2018 to 21- october- 2020.

- worked as sales at souad kafafi hospital since 23-September- 2017 to 22-September- 2018 .

EDUCATION:

- Bachelor of law , Helwan university 2014-2017.

-HR professional diploma at Egycham progress .

Language :

English " intermediate

skills:

- professional diploma in human resource at Egycham .

- Multitasking.

- Negotiation skills .

- Development skills "Eyouth" online course April 2021.

- Entrepreneurship "Eyouth" online course April 2021 .

-Personal skills "Eyouth" "online course " March 2021.

-Problem solving " Eden academy" 2019.

-Customer service module"Eden academy"2019.

-Microsoft Word, Excel, Acces " Eden academy" 2018.